

Family Access Frequently Asked Questions

1. Who benefits from Family Access (FA)? Everyone. Strengthening home-school communication is mutually beneficial.
2. What information is viewable via FA? Attendance, emergency contact, and demographic information is currently available for all students in the District. Class schedules and grades are also available for middle and high school students
3. Who can view my child's information? FA allows only the parent/guardian that has requested the username and password to view their child's information. The parent/guardian should keep their username and password in a secure place so that it would not be available to other people. The Login History menu informs the user when logins to this account have occurred.
4. How secure is FA? The District's student management system is very secure. It is 128 Bit SSL encrypted. It is comparable to the level of security that most online banks use. When you log into FA <http://www.oasd.k12.wi.us/jahia/Jahia/pid/8> you will receive a message that you are accessing a secure site. This is the same message you receive when accessing a secure site over the Internet.
5. Are all parents/guardians assigned a FA username and password? No. Only parents/guardians that have registered for this service. If a non-custodial parent/guardian lives in another state and currently receives report cards and forms; that parent/guardian would have to register and a unique username and password would be assigned to them. Since this is FA, only one password per guardian is required for all the children in the family attending the Oconomowoc Area School District.
6. Will parents/guardians be able to change information—such as an address-- via FA? No. Parents/guardians will have “read only” access. This means that information can be viewed only. Notifying your child's school with the new information is necessary to make changes.
7. Who do I contact with FA-related questions or to change my FA password? Please contact Julie Miller, District Technology Center, Oconomowoc Area School District 641 E Forest Street, Oconomowoc WI 53066. You may also contact Julie at Julie.Miller@oasd.k12.wi.us

Must I register for FA each school year? No. FA will become part of the District's annual school registration packet. If you are using FA or have filled in a form and turned it in during Middle and High School Registration, you do not have to fill out another form.